



Put Yourself in Power.

ELECTRICITY
HEATING & COOLING EQUIPMENT
HEATING OIL

COOLING EQUIPMENT

*Maintenance &
Protection Plans*

AIR CONDITIONING

Schedule Your Annual Tune-up
860 271 2020

Silver

Maintenance Plan

Annual Tune-up & 15% Discount on Repairs

Gold

Maintenance & Protection Plan

Annual Tune-up & 15% Discount on Repairs

Inspect, Clean & Adjust

Air Filter *(replace standard one inch filter)*

Air Flow Check

Blower Belts

Blower Motor to ½ hp

Blower Pulley

Blower Wheel

Capacitors *(check all for leakage)*

Compressor *(check wiring & amp draw)*

Condensate Drain

Condensate Emergency Pan

Condensate Emergency Shut Off Switch on Line

Condensate Emergency Switch in Pan *(wet switch)*

Condensate Pump *(clean if needed)*

Condenser Coils *(clean if needed)*

Condenser Fan Blades *(clean if needed)*

Condenser Motor

(check amp draw, clean & lubricate if needed)

Condenser Motor Hard Starter

Condenser Potential Relay & Rain Shield

Condenser Unit Relays

Contactors

Crankcase Heater

Disconnect Box

Ductwork *(check for leaks & deterioration, includes attic)*

Evaporator Coil *(includes attic)*

Expansion Valves

Fan Center or Relay

Fan Limit Control

Fan Motor Indoor *(check amp draw)*

High Pressure Control

Low Pressure Control

Refrigerant Level Check

Refrigerant Pressure Check

Resistance Heat Sequencers *(electric back up heat)*

Temperature Reading *(dry bulb for humidity)*

Temperature Reading *(wet bulb for humidity)*

Temperature Verification on Return/Supply Air

(includes attic)

Test Defrost Cycle

Thermostat

Time Delay Controls & Relays

Transformers

Voltage *(check incoming voltage, includes attic)*

Wiring in Air Handler *(check wiring)*

Wiring in Condensing Unit *(normal wear and tear)*

Inspect, Clean & Adjust

Air Flow Check

Compressor *(check wiring & amp draw)*

Condensate Drain

Condensate Emergency Pan

Condenser Coils *(clean if needed)*

Disconnect Box

Ductwork *(check for leaks & deterioration, includes attic)*

Evaporator Coil *(includes attic)*

Refrigerant Level Check

Refrigerant Pressure Check

Temperature Reading *(dry bulb for humidity)*

Temperature Reading *(wet bulb for humidity)*

Temperature Verification on Return/Supply Air

(includes attic)

Test Defrost Cycle

Voltage *(check incoming voltage, includes attic)*

Wiring in Air Handler *(check wiring)*

Wiring in Condensing Unit *(normal wear & tear)*

Inspect & Cover *(parts & labor)*

Air Filter *(replace standard one inch filter)*

Blower Belts

Blower Motor to ½ hp *(covered up to \$250)*

Blower Pulley

Blower Wheel

Capacitors *(check all for leakage)*

Condensate Emergency Shut Off Switch on Line

Condensate Emergency Switch in Pan *(wet switch)*

Condensate Pump *(covered up to \$100)*

Condenser Fan Blades

Condenser Motor *(check amp draw, clean & lubricate if needed, covered up to \$100)*

Condenser Motor Hard Starter

Condenser Potential Relay & Rain Shield

Condenser Unit Relays

Contactors

Crankcase Heater

Expansion Valves *(covered up to \$150)*

Fan Center or Relay

Fan Limit Control

Fan Motor Indoor *(check amp draw)*

High Pressure Control

Low Pressure Control

Refrigerant Recovery Equipment Utilization

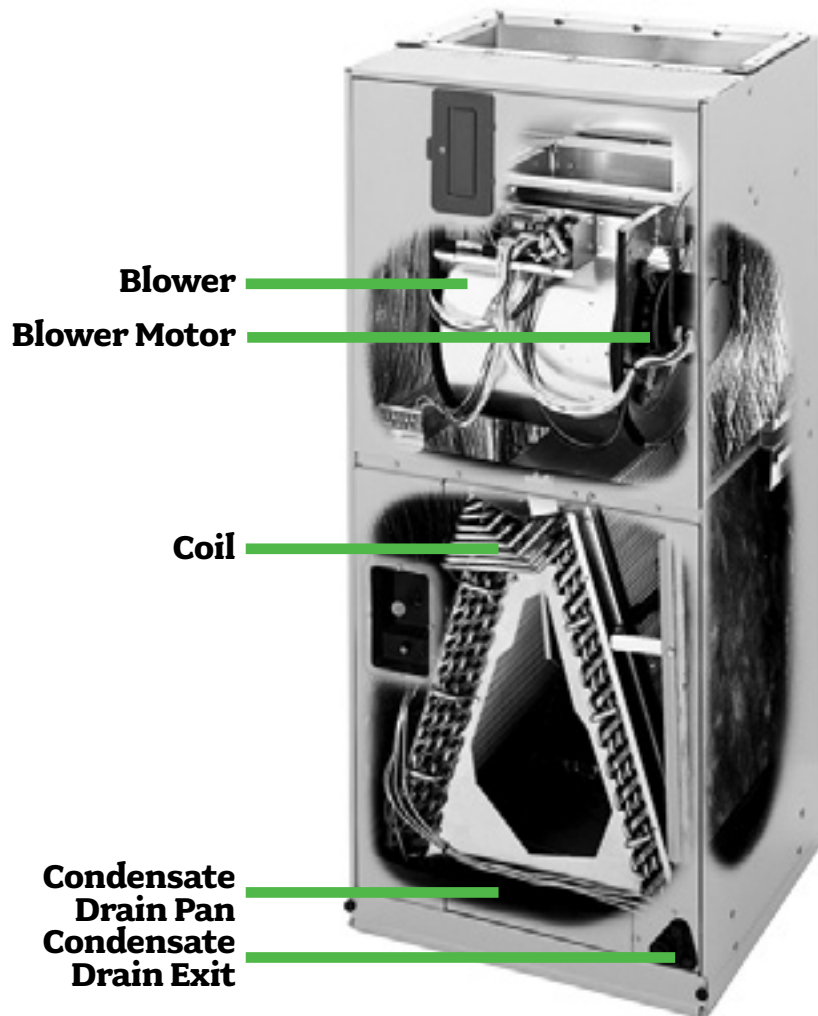
Resistance Heat Sequencers *(electric back up heat)*

Thermostat *(standard, up to \$100)*

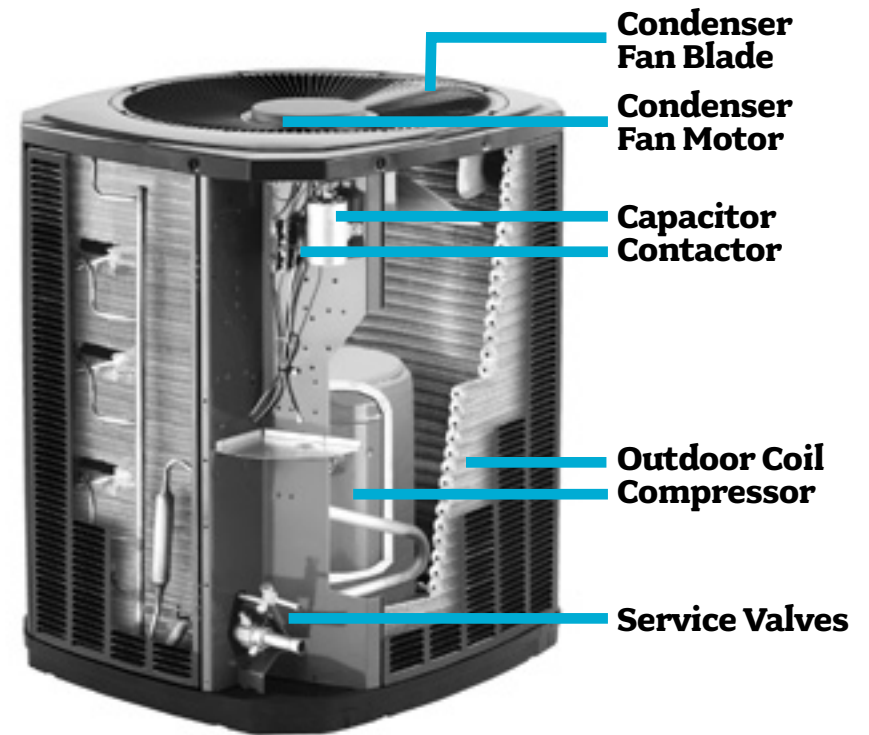
Time Delay Controls & Relays

Transformers

Typical Air Handling Unit



Typical Air Condensing Unit





860 271 2020
DDLCEnergy.com

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New London, CT 06320
CT LIC# S1-303006 & SM1-4448 RI LIC# PM-3386 HOD# 385

Stay Cool All Summer Long

A well maintained system not only keeps you cooler, but also reduces your energy consumption. Included in all of our plans is an annual inspection and preventive maintenance; which ensures your cooling system is operating at peak efficiency.

NORMAL SERVICE HOURS are Monday through Friday, 8am - 4pm excluding holidays and is weather permitting. Emergency service is available after normal service hours at prevailing overtime rates.

HOP ENERGY IS NOT LIABLE for injury or damage to any persons or consequential damage resulting from defects in, or the non-operation of customers burner/air conditioner, condensate drains, lines or pumps. This plan does not cover electrical or plumbing beyond the unit.

INSPECTION/REPAIR/REPLACEMENT WORK is provided only on accessible items. Customer is responsible for keeping air filters cleaned monthly. Service due to dirty air filter or switch off is not covered under this plan.

COOLING SEASON IS DEFINED AS APRIL 15TH TO SEPTEMBER 30TH.

Terms & Conditions

The plans described herein have the following conditions:

Acceptance of this agreement is subject to a satisfactory inspection of your air conditioning equipment by our service or sales department. This inspection may take place at any time, up to and including the time of the first service call. Buyer to pay any charges set by federal, state, city or local government.

The Company shall not be liable for, and the customer agrees to hold the Company harmless from any and all claims, charges, losses and damages for personal injury and/or property damage, including but not limited to delays and/or failure to perform, failure to secure obsolete parts and failure to secure any parts or materials from suppliers. The Company will not be held liable for, any incidental or consequential damage, including but not limited to, environmental damage caused by or resulting from any cause. The Company will also not be liable for, Acts of God, government, acts of enemies, strikes, riots, labor difficulties, fires, floods or any cause beyond the Company's control, whether similar or dissimilar to the foregoing nor shall the Company in any event be liable to the customer for any personal injury or property damage arising out of or in any way connected with or relating to the performance of this agreement or failure to supply service when the customer fails to make payment for same and/or does not comply with the terms of this agreement.

This agreement cancels and supersedes all prior agreements between the parties for air conditioning coverage. This agreement specifically does not cover calls for service when electrical service is not available, blown or loose fuses, circuit breakers or switches off, restricted access or parts not listed in this agreement. The customer must provide adequate access within and outside the home where needed for us to perform proper maintenance and service functions. This agreement does not cover vacant or unattended homes.

This agreement may be cancelled within 30 days of acceptance without liability against either party, except the customer's liability to the Company for services rendered and parts furnished at its regular rates. The Company also reserves the right to terminate this agreement if the customer fails to remedy conditions identified by the Company as a hazard to life or property. This agreement may not be assigned by the customer without the Company's written consent. Rendering service in any instance shall not be deemed a waiver of the provisions of this agreement as to any other instance.

This agreement is for one year and will be automatically renewed for successive one year terms, unless a 30-day written notice is given by either party prior to the expiration date. Such renewal shall be subject to any price changes by the company and prevailing at the time of renewal.

This agreement is not written on a prorated basis and no refund will be made if cancelled prior to normal expiration date.